How to Make Qualifying Event Elections in Employee Self Service

As an employee of Columbus City Schools, we understand that life happens and adjustments to your employee benefits need to be made. If you’ve experienced a marriage, divorce, legal separation, birth, adoption, foster care placement, or loss/gain of benefits coverage, **you will have 30 days from the date of the event** to make changes to your benefits.

**Using ESS to Report a Qualifying Event**

- Navigate to [www.columbus.munisselfservice.com](http://www.columbus.munisselfservice.com) (you can also access ESS under the Staff page on CCSOH.com or through the CCS Intranet)
- Log in using your 6 digit employee ID number and password. When logging in for the first time, the password is the last four (4) digits of your social security number. After logging in, you will be prompted to change your password. The new password must be at least eight (8) characters and contain at least 1 upper case character, 1 lower case character, and one number.
  - **If you have difficulty logging in, contact the CCS Help Desk at 614-365-8425 between the hours of 6:30am and 5:30pm.**
- Click on the Benefits Tab on the Left side of the screen
- In the top, right corner, there will be a link that says, Report/View Life Events
- To Enter a Life Event, click the drop down box to choose the type of life event.
- Choose the effective date of the event, for example, the date you were married, or the day your child was born.
- Click “Submit”
- Please note:
  - Once your submission has been approved by the benefits team, an email will be sent to your CCS email from benefitquestions.columbus.k12.oh.us advising that your Life Event has been approved.
  - This email will be sent within 24-48 hours of your submission.
  - You will now be able to make your benefit elections in ESS.

**Using ESS to Make Benefit Elections**

- Once you have received the email stating that your elections are available, log into ESS
- Click on the Benefits Tab on the Left side of the screen
- You will see your Current Elections and in blue, you’ll be able to either decline the benefit, make no changes, or make a new election.
  - Decline Benefit – You will choose this option if you do not want to elect the specific benefit
  - No Changes – You will choose this option if you are keeping the benefit as is
  - Make New Election – You will choose this option if you’d like to enroll in a new plan or, if you’d like to add or remove a dependent.

**Benefits**

*Because of a qualifying life event, you can make changes to your benefits until 5/31/2018. If you make any changes, please click “Continue” to review and submit them.*
To Make a new election
  - Click “Make New Election” for Health Options
  - Choose the level of coverage you’re interested in electing
  - Select the plan you’d like to elect. (if you see an ON B4 2009 or ON B4 2010, only select if you were hired on or before those dates...we know those prices can be tempting)

To add a dependent to the plan, navigate to the bottom of the screen (right under “decline”)
  - If you have chosen a plan that will cover dependents, you will need to add an existing dependent
  - To do this, navigate to the bottom of the page
  - You will see the option to “Add coverage” or “Add new dependent”

If you have a dependent already enrolled, you will see their name in the dropdown box. Choose their name and then click “Add coverage”. A box will pop up asking you to verify their information. Make sure that each field with a red asterisk is filled out, then click “OK”

Once completed, their name will display under the “Coverage must be added for at least 1 additional dependents” line

If you are adding a new dependent, click “Add new dependent”. A box will pop up advising you to add their information
To ensure that only eligible dependents are covered under our health plans, Columbus City Schools has retained the services of HMS to conduct a dependent eligibility verification project. This program helps companies make sure their plans are compliant, competitive, and cost effective. It helps manage overall plan cost, which benefits all employees. If you have one or more dependents enrolled in the medical plan provided by Columbus City Schools, you will soon be receiving an email requesting you to submit documentation that verifies the eligibly of your dependent(s).

To help you prepare for this, please see the list of acceptable documents below. You may want to gather them in advance of receiving the email from HMS to help ensure a timely response.

<table>
<thead>
<tr>
<th>DEPENDENT TYPE</th>
<th>DEFINITION</th>
<th>REQUIRED DOCUMENT(S) FOR VERIFICATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Spouse</td>
<td>A current legal spouse of an eligible CCS employee</td>
<td>1. Original certified or uncertified copy of marriage certification issued by county registrar – with appropriate signatures (certificates issued by religious institutions will not be accepted) AND 2. a. Page 1 and signature page of employee’s most recent Federal Income Tax Return (1040, 1040A or 1040EZ) listing the spouse; OR 2 b. Page 1 and Certificate of Electronic Filing of employee’s most recent Federal Income Tax Return (1040, 1040A or 1040EZ) listing the spouse</td>
</tr>
<tr>
<td>Biological, Adopted, Stepchild or Foster child under age 23 for dental and under age 26 for medical and vision</td>
<td>Child can be married or unmarried (child’s spouse and any of the child’s dependents are not eligible for coverage.) Child does not have to live with parents, be an IRS dependent or a student. -For dental - dependent will be removed the day he/she turns 23 -For medical and vision - dependent removed from coverage at end of month dependent turns 26</td>
<td>Birth Certificate Child Support Court Order Adoption Court Award Guardianship Court Award (until age 18)</td>
</tr>
<tr>
<td>Disabled Overage Dependents</td>
<td>Opportunity to continue medical coverage only beyond normal age limit</td>
<td>Proof of handicapped status verified by dependent’s physician.</td>
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