



CONTRACT TERMS AND PROVISIONS FOR FREE INTERNET SERVICE

PROGRAM OVERVIEW

The Affordable Connectivity Program is an FCC benefit program that helps ensure that households can afford the broadband they need for work, school, healthcare and more. The benefit provides a discount of up to \$30 per month toward internet service for eligible households and up to \$75 per month for households on qualifying Tribal lands. Eligible households can also receive a one-time discount of up to \$100 to purchase a laptop, desktop computer, or tablet from participating providers if they contribute more than \$10 and less than \$50 toward the purchase price. The Affordable Connectivity Program is limited to one monthly service discount and one device discount per household. For further information, please visit www.fcc.gov/acp.

TERMS AND PROVISIONS

I, the undersigned, do hereby agree with the following items regarding the Federal Affordable Connectivity Program "ACP" ...

- I hereby understand that the Affordable Connectivity Program is a federal government program administered by the Universal Service Administrative Company. ("USAC")
- I hereby understand that Heritage Wireless Group (an affiliate of Easy Wireless) does not make decisions with regards to a household's eligibility in the ACP program, each household must qualify at the following website www.ACPbenefit.org . If the household's application is successful, Heritage Wireless can then enroll consumers into the ACP program.
- I hereby understand the ACP program is voluntary in nature and I hereby give my consent for Heritage Wireless to share my household's information to check eligibility against the USAC database, and if successful enroll my household into the ACP program.
- I hereby understand the ACP program is a temporary program and will cease when Congress deems appropriate. It is currently scheduled for a 5-year time horizon.
- I understand that I may not sell or transfer my benefit to others.
- I hereby understand If the applicant already has established service before enrollment in the ACP program, Heritage Wireless will automatically remove the monthly credit when the ACP program has ceased.
- I hereby understand If I am establishing new service with Heritage Wireless through the ACP program, the applicant will be subject to Heritage Wireless's undiscounted rates and general terms and conditions at the end of the program. Heritage will discontinue wireless internet services automatically at the conclusion of the ACP program for customers who established a new service with Heritage through the ACP program. If the applicant wishes to continue service at Heritage's undiscounted rates, they hereby agree to establish new services with Heritage at the time the ACP program ends.
- I provide Heritage Wireless limited power of attorney to monitor and support the approval of my benefit application and to place my household with the best carrier/plan to facilitate ongoing FREE equipment and FREE internet service as long as the benefit is available
- The applicant hereby understands that their household may obtain wireless internet service supported by the ACP from any participating provider of their choosing, and that they may transfer their ACP program benefit to another provider at any time.

Printed Name: _____

Signed: _____

Date: _____



APPLICATION FOR FREE TABLETS, SMARTPHONES, AND INTERNET SERVICE



AFFORDABLE CONNECTIVITY PROGRAM ENROLLMENT FORM

Parent's First Name: _____

Parent's Middle Name: _____

Parent's Last Name: _____

Date of Birth: ____/____/____

Last 4 digits of SSN#: _____

Address: _____

City: _____ State: _____ Zip: _____

Mailing Address(If different): _____

Email Address: _____

Phone Number: _____

Service Type: FREE WIRELESS INTERNET SERVICE (WITH EQUIPMENT)

Check all Programs that you or someone in your Household have ...

- | | | |
|---------------------------------------|---|---|
| <input type="checkbox"/> Medicaid | <input type="checkbox"/> SSI/Supplemental Security Income | <input type="checkbox"/> SNAP/Food Stamps |
| <input type="checkbox"/> Pell Grant | <input type="checkbox"/> Public Housing/Section 8 | <input type="checkbox"/> Veteran Pension |
| <input type="checkbox"/> Indian Tribe | <input type="checkbox"/> Free and Reduced Lunch/USDA | <input type="checkbox"/> WIC |

If you qualify for the ACP program because of another person in your household, please provide the following ...

Student First Name: _____ Student Last Name: _____

Date of Birth: _____ Last 4 digits of SSN# _____

School Name, if qualifying through Free and Reduced Lunch Provision: _____



Customer Service Line:
(877) 476-3451



www.MyHeritageWireless.com