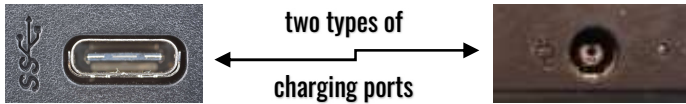


Power up your Chromebook

1. Make sure your Chromebook is plugged into a power source OR charged. A low power supply (below 20%) may delay the Chromebook from powering on.



2. Locate the power button to power up your Chromebook. The power button is either; a) on the left side of the base OR b) in the upper right of keyboard.



Connect to Wi-Fi

When you are at a district school or office, Columbus City Schools (CCS) has pre-assigned the proper Wi-Fi network connection for your device. This network is "ccs-private". This is the best network due to its safe connection and signal strength.

If you are having trouble connecting to Wi-Fi:

- First, make sure you are connected to the right network, which is "ccs-private".
- If you are connected to ccs-private but are still having Wi-Fi issues, notify the school office. They will coordinate with building-specific IT technicians to evaluate the issue and get you back online as quickly as possible.

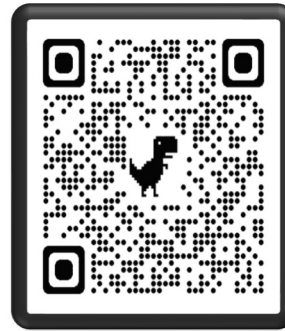
If you do not have access to the internet when not at a CCS building, contact the students building principal for additional resources.

Support system

For technical support notify the students school office. They will coordinate with a building-specific IT technician to evaluate the issue and help as quickly as possible.

Chromebook care reminders

- Charge your computer every night, or once the battery charge drops to 20%.
- Careful not to have your Chromebook in harm's way of getting stepped on or knocked over.
- Avoid picking up or carrying your Chromebook by the screen.
- Avoid using the keyboard as a work space, this includes objects between the keyboard and screen.
- Keep food, drink, and pets off of, and a safe distance away from the Chromebook.
- Insert cords and cables carefully to avoid damage and prolong the life of the cord, cable and port.
- Use microfiber cloths to clean the screen. Tissues and paper towels don't work.



Scan me

for more resources on:

- Getting Acquainted with Your Chromebook
- Accessing Priority Apps
- Safety and Security in the Digital Space

Digital security matters

Only visit websites that are safe. Chrome will alert you if you can't visit a site safely or properly. However, you can check a websites security status by the icon to the left of the address bar

