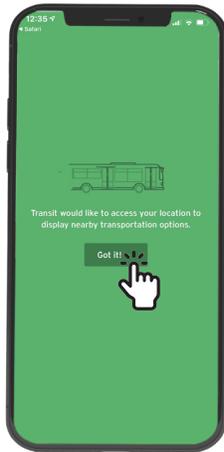


HOW TO USE TRANSIT APP



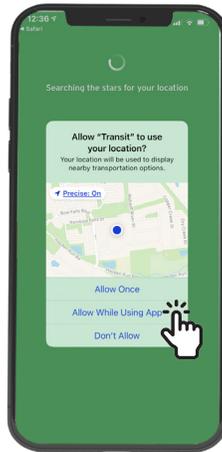
STEP 1

Go to the App Store or Google Play Store on your smartphone and search “transit.” Download the application with this green icon.



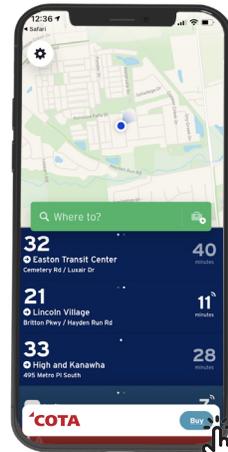
STEP 2

Allow the Transit app to access your location.



STEP 3

Set your location sharing preference. We recommend that you “Allow Sharing While Using App.”



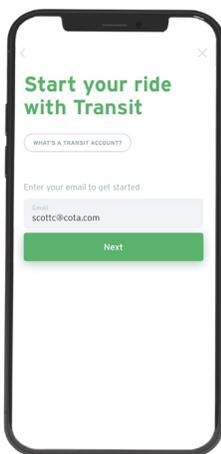
STEP 4

Welcome to the Transit home screen. Click “Buy” at the bottom of the screen.



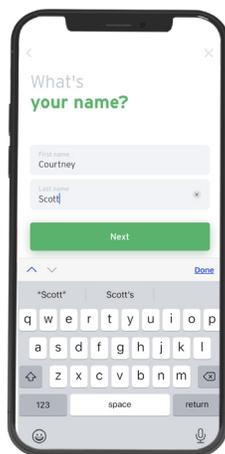
STEP 5

Click “Pay with your mobile phone.”



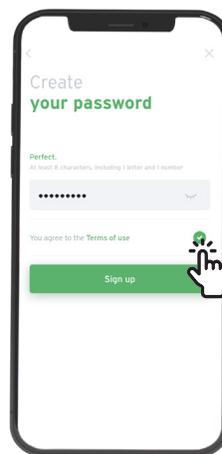
STEP 6

Enter your email address to begin setting up your COTA account.



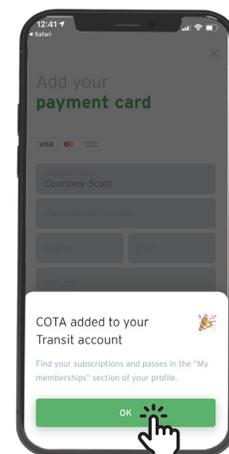
STEP 7

Type your legal name.



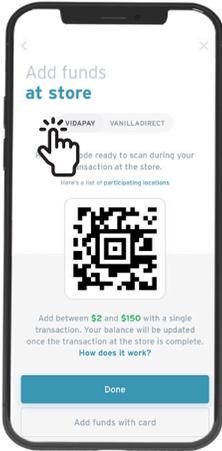
STEP 8

Create a password for your account and check the box to indicate that you accept the “Terms of use.”



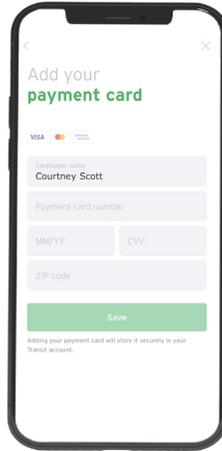
STEP 9

A notice will appear to confirm that COTA was added to your Transit account. Press “OK.”



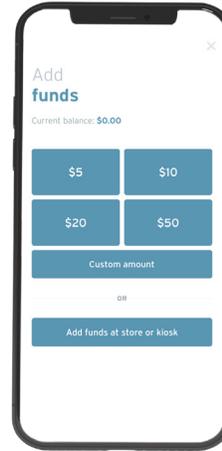
STEP 10

If you want to add cash to your account by visiting one of our 400 local retailers, select “Vida Pay” or “Vanilla Direct.” Your cashier can help you choose the right provider. Then, they’ll scan your QR code or barcode and add your funds.



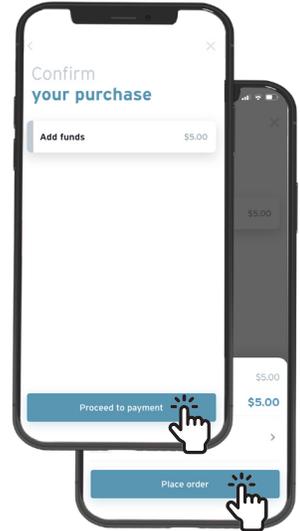
STEP 11

If you want to add funds to your account directly from the mobile app, then select “Add funds with card” and input your payment information.



STEP 12

Select the amount of money that you would like added to your account.



STEP 13

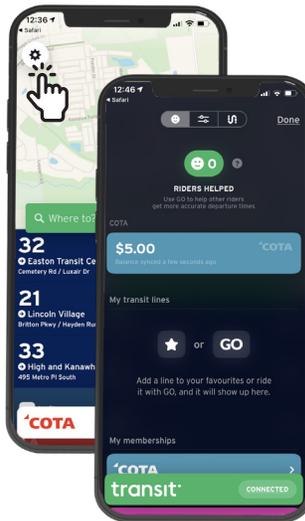
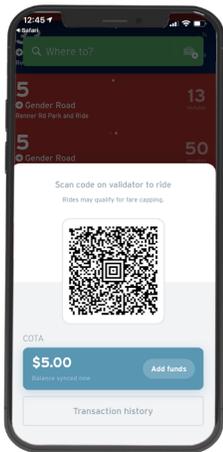
Confirm your purchase amount and select “Proceed to payment.” Then, select “Place order.”



STEP 14

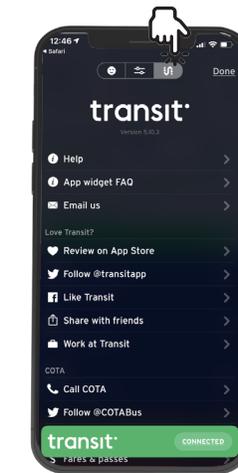
If you are ready to ride COTA, select “Ride now.” Then, scan the barcode on the validator and wait for the green light to indicate that your fare was accepted.

Or, select “Ride later” to be directed back to the Transit home screen.



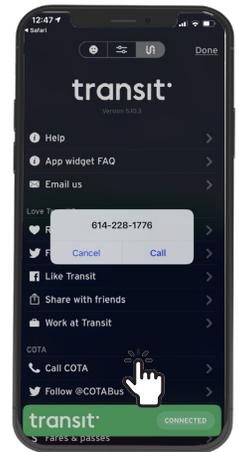
STEP 15

Need help? Click on the settings gear in the top left corner to open the settings page.



STEP 16

Click on the third menu option with the Transit icon to access help options and to like or follow COTA’s social media channels.



STEP 17

Clicking on “Call COTA” will open a direct line.