

## Mobile Application Features for Members

We are utilizing our leadership in pharmacy technology to optimize mobile technology, which is a unique enabler of solutions, in order to reduce existing gaps in healthcare delivery and yield significant clinical and cost outcomes.

Our Express Scripts mobile app can be downloaded for free from the iTunes, Google Play, Windows Phone, and Amazon app stores. This tool has a wide range of features to facilitate the management of prescriptions anywhere, anytime. Additionally, on the member website, members can click “Go Mobile” from the menu under Manage Prescriptions and see our mobile app Download Center page. From this page, members may download the mobile app for free and learn about its features. This page also includes a Quick Response (QR) code (see the screenshot below). The member scans the QR code using their mobile device and is then taken directly to their device’s app store to download the Express Scripts app.

**Download the Express Scripts mobile app for free today!**

With the Express Scripts mobile app, you can skip the pharmacy trip. From up-to-the-minute order status to a handy "medicine cabinet" to keep track of prescriptions, our app is an on-the-go pharmacy that replaces the runaround...with right now!

Available on the **App Store** | GET IT ON **Google play**

**Windows Phone** | Available at **amazon**

\*Also for all BlackBerry devices running OS 10.3 and later.

**Scan this code**  
with your mobile device  
now to download the app.

**Refills & Renewals**  
Quickly and easily refill and renew your home delivery prescriptions.

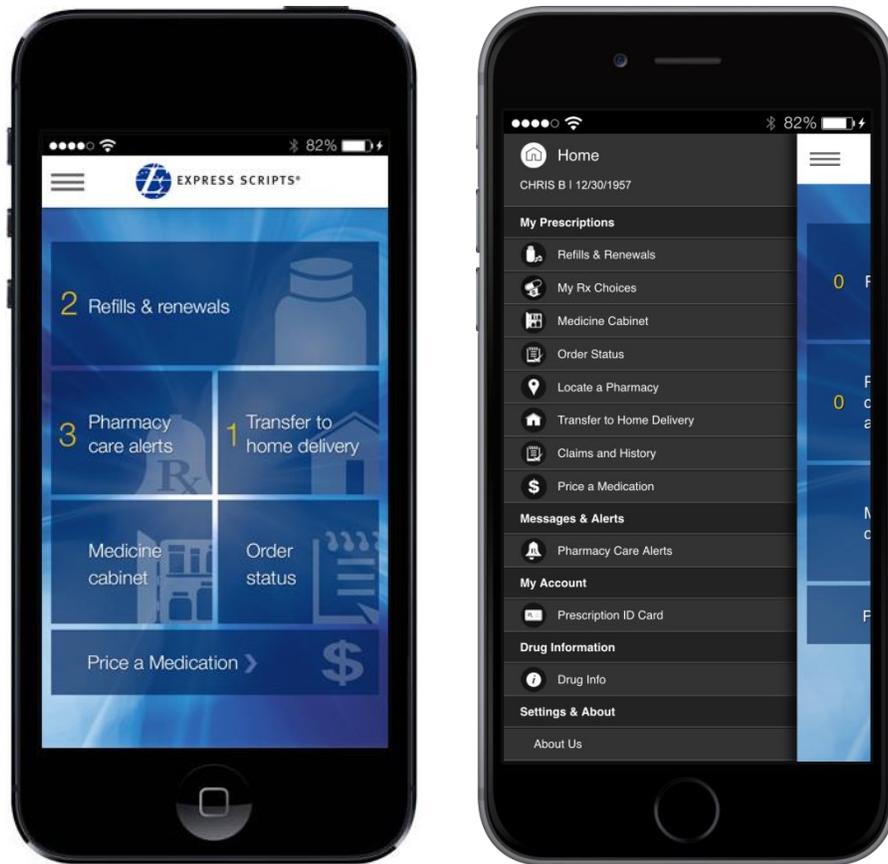
**My Rx Choices**  
View lower-cost prescription options available under your plan.

**Medicine Cabinet**  
View your medications, set reminders to take or reorder them, and get personalized safety alerts.

**Order Status**  
Track the status of your home delivery prescription orders.

After downloading the app, members can use their express-scripts.com user name and password to log in. If members have not registered via express-scripts.com, members can create a user name and password right from the app – and use the same user name and password to access the member website.

iPhone users have the option to use Apple’s touch ID authentication to log in via the app to their Express Scripts account, if desired.



As shown in the images above, our mobile app has numerous features that are easily and conveniently accessible from the home page and side menu, including:

- *In-app registration* — Members can register for access to the mobile app and express-scripts.com, and immediately begin using the features of the mobile app.
- *Price a Medication* — Find a medication’s lowest price by comparing up to 10 retail pharmacies, depending on plan set up, based on the member’s current location or chosen ZIP code. If applicable, the app will denote [Client]’s preferred network pharmacies. Generic alternatives are also provided if available.
- *My Rx Choices®* — The mobile version of our powerful My Rx Choices drug pricing engine makes our mobile app truly innovative because it effectively allows a member to discuss lower-cost drug options available under their plan with their physician while still in the exam room. Research suggests that most physicians are receptive to trying to help their patients save money on their prescription drug costs, but there is no practical way for them to understand each patient’s specific prescription drug benefit plan. With My Rx Choices, the patient can immediately search for a new drug, view all appropriate clinical alternatives with their personalized plan costs, and share this information with their doctor to help make the best cost-saving and clinical decision on the spot. My Rx Choices provides an enormous clinical benefit by performing a real-time drug utilization review to check for potential drug interactions against the patient’s prescription history. For patients with chronic or complex conditions that may be seeing multiple physicians, this functionality can help ensure the doctor is immediately made aware of any interaction, enabling them to change the therapy before a drug is dispensed.
- *Pharmacy Care Alerts* — Pharmacy Care Alerts provide members with the opportunity to review personalized alerts to ensure they are following their treatment plan as described by their doctor.



Alerts are displayed for adherence, omission, and compliance reasons and encourage members to take informed, immediate action to address any items.

- *Claims and history* – Members can review their past prescription activity and payment details for up to a 24-month period, as well as obtain detailed account information. Claim information can be displayed for retail prescriptions for the member and all eligible dependents.
- *Drug information* – Members can search detailed drug information by medication name, condition, or drug category, and see potential side effects, drug interactions, and more.
- *Locate a pharmacy* – Members can search for the nearest in-network retail pharmacies by their current location or by entering an address or ZIP code. The closest available pharmacies are displayed in a list and map view; pharmacies that will fill 90-day prescriptions are also identified. Members can view pharmacy contact information and get directions.
- *Virtual member ID card* – The virtual member ID card provides members with the convenience of simply pulling out their mobile device at the pharmacy instead of having to search through their wallet for their member ID card.